



THE WASHINGTON
mayfair

COVID-19 POLICY

The change in legislation from 10th December 2021 requires us to advise our visitors, guests and staff that they must wear a face mask at all times when moving around the public areas of the hotel such as the lobby and corridors. Face coverings are not required in the restaurant or bar although our team members will continue to do so unless exempt.

We continue the preventative measures recommended by [UK Government](#), [UK Hospitality](#), [HSE](#), [World Health Organisation](#) which are designed to help to reduce the risk of spreading the virus and would ask that you join us in maintaining these good habits throughout your visit.

First and foremost – if you are feeling unwell, please visit us another time. Our team members are encouraged not to be heroes – any symptoms, we ask them to stay at home. We provide test kits to enable staff to test at home twice a week and most team members are fully vaccinated.

If you don't feel well during your stay, please stay in your room and tell us.

Everyone must now wear a face covering when in the public areas such as lobby and corridors. You may remove the face covering when in the bar or restaurant.

We check our team members temperatures daily.

Practise social distancing. One party at a time in the lifts. Be aware when moving around the building and try to stay at least one metre distant. Our front desk screens will remain in place for the time being for the protection of staff and guests.

Wash your hands regularly for at least 20 seconds each time. Don't forget to moisturise those poor hands too – we have moisturiser if needed. Sanitiser stations are provided at all entrances and exits and throughout the building.

We are carefully cleaning all touch points more frequently using hospital standard sanitiser.

Bedrooms are cleaned regularly but not daily. If you are staying for longer, your room will be cleaned every three days unless you advise otherwise. We would ask you to leave the room while it is being cleaned. Please ask reception if there is anything you need and we will be happy to help.

Complimentary toiletries, water, tea & coffee are still provided.

Madisons Bar & Restaurant are open from 7.30am until 09.00pm (last orders 8.30pm). Limited Room Service is available.

Up to date information on our outlets, facilities and special offers can be found on our website. For any further information please contact us on info@washington-mayfair.co.uk

So, to close, thank you for reading this and for coming to stay. We will be continually monitoring and revising our policies in line with changing events and government instructions.

We are very much looking forward to welcoming you to the hotel soon and if you have any questions or queries, please let me know.

With warmest regards
Annette Staunton
General Manager
10th December 2021